

04-21-06  
IN THE UNITED STATES PATENT AND TRADEMARK OFFICEATTORNEY DOCKET NO: 3627  
SSM-9  
IFW

In re Application of: JOCHEN KAPPEL et al.

Serial No.: 09/819,446

Filed: March 28, 2001

Confirmation No.: 2724

Title: CUSTOMER CARE AND BILLING SYSTEM

Group Art Unit: 3627

Examiner: L. Jasmin

Our Client ID: 22827

Our Account No: 04-1403

Commissioner for Patents  
U.S. Patent and Trademark Office  
Post Office Box 1450  
Alexandria, VA 22313-1450**REQUESTED AMENDMENTS AND RESPONSE TO OFFICE ACTION****PURSUANT TO 37 C.F.R. §1.112**

This is a response/amendment/letter in the above-identified application and includes the herewith attachment of same date and subject which is incorporated hereinto by reference and the signature below is to be treated as the signature to the attachment in absence of a signature thereto.

Fee requirements (if any) have been calculated as shown below:

Claims remaining after amendment	Highest number previously paid for	Present Extra	Additional Fee
Total Effective Claims 20	minus 20	=	X \$50 =

Independent Claims 1	minus 3	=	x \$200 =
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If amendment enters proper multiple dependent claim(s) into this application for first time, add \$290.00 (per application)Since Official Action set an original due date of 02/22/2006,**PETITION** is hereby made for an extension to cover the date this response is filed for which the requisite fee is enclosed (1 month \$120; 2 months \$450; 3 months \$1,020; 4 months \$1590, 5 months \$2,160)

If Terminal Disclaimer enclosed, add Rule 20(d) Official Fee (\$110.00)

04/24/2006 WASFAW1 00000061 09819446

01 FC:1252

450.00 OP

**SUBTOTAL:**

\$ 450.00

If "small entity" verified statement filed [ ] previously,  
[ ] herewith, enter one-half (1/2) of subtotal and subtract**TOTAL:**

\$ 450.00

Other: \$

**TOTAL FEE ENCLOSED: \$ 450.00**

The Commissioner is hereby authorized to charge any fee specifically authorized hereafter, or any fees in addition to the fee(s) filed, or asserted to be filed, or which should have been filed herewith or concerning any paper filed hereafter, and which may be required under Rules 16-18 (deficiency only) now or hereafter relative to this application and the resulting official document under Rule 20, or credit any overpayment, to our Account No. shown in the heading hereof for which purpose a duplicate copy of this sheet is attached. This statement does not authorize charge of the issue fee in this case.

ADDRESS:

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By: RICHARD M. MOOSE Reg. No.: 31,226 Date: 04/20/2006Signature: *Richard M. Moose*"Express Mail" - Mailing Label Number EV814077125USDate of Deposit April 20, 2006

I hereby certify that this paper, papers attached hereto, and/or fee is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to Commissioner for Patents, P. O. Box 1450, Alexandria, VA 22313-1450

CHRISTINE P. STANFIELD

(Typed or printed name of person mailing paper or fee)

*Christine P. Stanfield*  
(Signature of person mailing paper or fee)